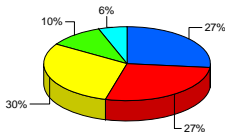


General Information				Financial Information				Summary of Operating Expenses			
Urbanized Area (UZA) Statistics - 2000 Census				Fare Revenues Earned				Salary, Wages and Benefits			
Knoxville, TN				Sources of Operating Funds Expended				Materials and Supplies			
Square Miles	339	Service Consumption		Fare Revenues	(6%)	\$954,268		Purchased Transportation			
Population	419,830	Annual Passenger Miles	11,505,911	Local Funds	(30%)	5,058,330		Other Operating Expenses			
Population Ranking out of 465 UZAs	79	Annual Unlinked Trips	3,121,461	State Funds	(10%)	1,778,298		Total Operating Expenses			
Other UZAs Served		Average Weekday Unlinked Trips	11,157	Federal Assistance	(27%)	4,654,265		\$12,774,558 Q			
Service Area Statistics		Average Saturday Unlinked Trips	4,270	Other Funds	(27%)	4,520,676		Reconciling Cash Expenditures			
Square Miles	103	Average Sunday Unlinked Trips	971	Total Operating Funds Expended		\$16,965,837					
Population	178,118	Service Supplied		Sources of Capital Funds Expended							
		Annual Vehicle Revenue Miles	3,147,493	Local funds	(11%)	\$744,907					
		Annual Vehicle Revenue Hours	255,990	State Funds	(18%)	1,235,710					
		Vehicles Operated in Maximum Service	88	Federal Assistance	(72%)	5,060,773					
		Vehicles Available for Maximum Service	111	Other Funds	(0%)	0					
		Base Period Requirement	68	Total Capital Funds Expended		\$7,041,390 Q					

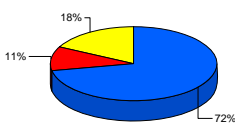
Vehicles Operated in Maximum Service and Uses of Capital Funds

	Directly Operated	Purchased Transportation ¹	Revenue Vehicles	Systems and Guideways	Facilities and Stations	Other	Total
Bus	75	0	\$1,131,828	\$54,130	\$1,212,832	\$43,200	\$2,441,990
Demand Response	13	0	\$7,500	\$0	\$0	\$464,140	\$471,640
Total	88	0	\$1,139,328	\$54,130	\$1,212,832	\$507,340	\$2,913,630

Sources of Operating Funds Expended



Sources of Capital Funds Expended

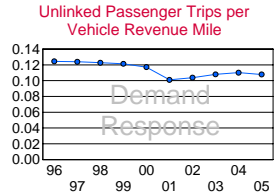
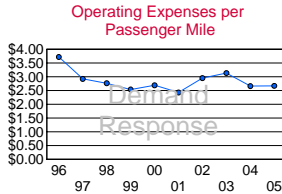
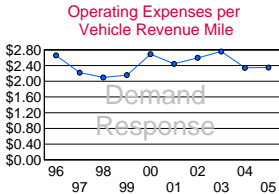
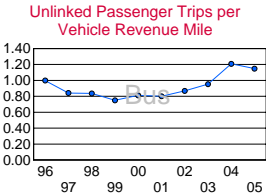
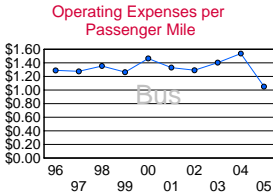
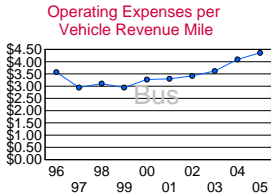


Modal Characteristics

	Operating Expenses ¹	Fare Revenues ¹	Uses of Capital Funds	Annual Passenger Miles	Annual Vehicle Revenue Miles	Annual Unlinked Trips	Annual Vehicle Revenue Hours	Fixed Guideway Directional Route Miles	Vehicles Available for Maximum Service	Average Fleet Age in Years	Vehicles Operated in Maximum Service	Peak to Base Ratio	Percent Spares
Bus	\$11,663,529	\$877,453	\$2,441,990	11,089,904	2,674,912	3,070,487	225,250	0.0	98	4.8	75	1.10	31%
Demand Response	\$1,111,029	\$76,815	\$471,640	416,007	472,581	50,974	30,740	N/A	13	2.9	13	N/A	0%

Performance Measures

Service Efficiency				Cost Effectiveness				Service Effectiveness			
Operating Expense per Vehicle Revenue Mile		Operating Expense per Vehicle Revenue Hour		Operating Expense per Passenger Mile		Operating Expense per Unlinked Passenger Trip		Unlinked Passenger Trips per Vehicle Revenue Mile		Unlinked Passenger Trips per Vehicle Revenue Hour	
Bus	\$4.36	\$51.78	\$1.05	\$3.80	1.15	13.63					
Demand Response	\$2.35	\$36.14	\$2.67	\$21.80	0.11	1.66					



1 Excludes data for purchased transportation reported separately